

EMPLOYEE FEEDBACK SURVEY

ANSWER OPTIONS

(Employees will select one of the following response options for each statement)

Strongly Disagree • Disagree • Neutral • Agree • Strongly Agree • N/A

CORE EMPLOYEE EXPERIENCE

This organization's culture allows me to do my best work
I typically go above and beyond for this organization
I would endorse this organization's products/services
I am typically enthusiastic about my work
I feel satisfied with this organization
I intend to remain at this organization for the foreseeable future
I feel pride in saying I work for this organization
I would endorse this organization as an employer
I find purpose in my work

YOUR JOB

I understand what is expected of me
I don't worry about the security of my position
I believe my compensation is fair
My job is well-aligned with my abilities
I have sufficient autonomy to make decisions
I have sufficient privacy to do my work
I typically feel I make daily progress at work
At this organization, work deadlines are reasonable
I believe this organization values me
I am part of a team with a common purpose
I like what I do for this organization
I understand how my work impacts organizational success

COMMUNICATION AND WORKPLACE CULTURE

This organization treats me with dignity, not as just a number
We have a cooperative culture in this organization
I have fun at work
I am not afraid to communicate my honest opinions
Communication from this organization is trustworthy
Communication from this organization is frequent enough
Communication from this organization is informative
I am informed prior to changes that will impact me
I enjoy my coworkers
This organization is committed to producing high-quality products/services
I am kept aware of this organization's financial status

RELATIONSHIP WITH YOUR MANAGER

(The person you report directly to.)

My manager lets me know when I need to improve my work
My manager recognizes when I do a good job
My manager is mindful in dealing with my job-related needs
I trust what my manager communicates to me
I am treated fairly by my manager
I am treated respectfully by my manager
My manager willingly listens to my suggestions
My manager is mindful in dealing with my personal needs
My manager wants me to reach my full potential

TRAINING, TECHNOLOGY, AND PROFESSIONAL DEVELOPMENT

This organization assists me in following a well-aligned career path
I receive sufficient ongoing training
I am rewarded for doing a good job
I have access to dependable computer equipment
The organization's technology help desk resolves issues quickly
This organization enables my professional development
I have the software necessary to do my job efficiently

DIVERSITY AND INCLUSION

- This organization does not differentiate based on backgrounds, beliefs, or identities
- This organization has taken real action to create an inclusive culture
- This organization strives to employ a diverse workforce
- This organization actively promotes diversity and inclusion
- Generally, employees feel comfortable representing themselves regardless of backgrounds, beliefs, or identities
- Discrimination is not tolerated in this organization

LEADERSHIP OF THIS ORGANIZATION

- I believe in this organization's leadership
- Senior leaders are committed to this organization's core values
- Organizational leaders act on employee suggestions
- Organizational leadership is committed to employee wellbeing
- This organization's long-term plans seem sensible

EMPLOYEE BENEFITS

- This organization's benefits package is satisfactory
- I believe the amount of paid time off (or vacation) is adequate
- I believe the amount of sick leave is adequate (if no paid time off)
- This organization's healthcare plan is acceptable
- My share of healthcare costs is reasonable
- This organization's dental plan is acceptable
- My share of dental costs is reasonable
- This organization's vision plan is acceptable
- My share of vision costs is reasonable
- I like this organization's retirement plan
- I like this organization's life insurance plan
- I like this organization's disability plan
- I like this organization's tuition reimbursement plan

WORK-LIFE BALANCE

- I am satisfied with the number of hours I work each week
- I rarely miss personal events because of work
- I am satisfied with my work-life balance
- My current workload enables me to have a healthy work-life balance
- I have the flexibility needed to manage personal obligations
- My organization encourages me to take time off

OPEN-ENDED QUESTIONS

- What are the top two or three reasons people like working for this organization?
- What two or three things can this organization add or change to improve employee engagement and success?

THE FOLLOWING DEMOGRAPHIC QUESTIONS WILL BE USED TO CLASSIFY THE DATA COLLECTED DURING THE EMPLOYEE SURVEY

GENDER

- Male
- Female
- Non-Binary
- Prefer not to answer

BIRTH YEAR *(Used to define age generation)*

HIGHEST LEVEL OF EDUCATION

- Some High School
- High School Graduate (includes equivalency)
- Vocational Training
- Some College
- Associate Degree
- Bachelor's Degree
- Master's or Professional Degree
- Other
- Prefer not to answer

ETHNICITY

- Asian
- Bi-Racial or Multi-Racial
- Black or African American
- Hispanic or Latino
- Native American (not Pacific Islander)
- Pacific Islander
- White or Caucasian
- Other
- Prefer not to answer

EMPLOYEE POPULATION DEMOGRAPHICS**LENGTH OF EMPLOYMENT WITH ORGANIZATION**

Less than one year
One year to less than two years
Two years to less than five years
Five years to less than ten years
Ten years or more
Prefer not to answer

JOB STATUS

Full-Time
Part-Time

WORKPLACE SETTING

Fully on-site
Hybrid (a blend of on-site and remote)
Fully remote

JOB LEVEL

Administrative
Store Manager
Service Desk Manager
Technician
Drivers/Delivery
Other

DEPARTMENT

Technicians/Service Bays
Service Counter
Finance/Accounting
Human Resources
Informational Technology/Digital
Marketing/Advertising/Social Media
Maintenance Operation
Sales
Other